



MONDIAL PACK

Contract Manufacturing & Packaging

Enschede, 16 January 2024

Dear customer,

We already reached out to you regarding the fire at our facility Marssteden in Enschede. Due to the extensive damage the production stopped at this facility.

The IFS rules states that an IFS certificate shall be withdrawn by the certification body in case the production stopped and moved to a new location¹.

We can inform you that we made giant steps in mobilizing our alternate production location:

- Our alternate production location is fully suitable for the production of food supplements.
- This location and its quality and food safety management system is also IFS Food certified² with a matching IFS assessment scope.
- All data of our ERP system and quality & food safety management system is still available since it is stored in the cloud.
- Raw materials and processing aids needed for production are already in stock.
- In the coming week(s) we receive multiple machinery.
- Processes can and will be set up according to our standards on our former location.

This means we can start up production as soon as the machines are installed.

Validation and in process checks shall be performed in accordance with the requirements of the IFS Food standard and as described in our management system.

Moving to a new location has great impact, on the other hand many things directly relating to the management system remain basically the same and therefore production shall take place according to the IFS Food Standard.

Our certification body already scheduled and confirmed the initial new IFS Food audit on March 5 and 6, 2024. We will inform you about the results right after the audit.

Again, we appreciate your understanding and support as we navigate this challenging time and we rely on your continued trust in Mondial Pack.

¹ IFS Food v8 Part 1, clause 4.3.1

² IFS Food certificate COID 82438

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